# Podcast Show Notes – Quality and Safeguards: What are Service Providers doing to prepare? – accessible version

This episode featured Dave Relf, Victorian Manager, Quality and Safeguards, speaking to Nathan Despott and Ella Joyce about what they are doing in their organisations to prepare for the changes to quality and safeguarding under the new national system. They provide useful perspectives from organisations of varying sizes, including an organisation that operates across a number of states. Below are the key items that were referenced in the episode. Click on the hyperlinks to learn more:

* [NDIS Commission website](https://www.ndiscommission.gov.au/)
* [DHHS Quality and Safeguards page](https://www.vic.gov.au/ndis-quality-and-safeguards)
* [NDS Quality and Safeguards page](https://www.nds.org.au/resources/ndis-quality-and-safeguards)
* [NDS Victorian Quality and Safeguards Page](https://www.nds.org.au/resources/quality-and-safeguarding-for-victorian-providers)
* [NDIS Practice Standards](https://www.ndiscommission.gov.au/sites/default/files/documents/2018-07/NDIS%20Practice%20Standards.pdf)
* [NDS Zero Tolerance website](https://www.nds.org.au/resources/zero-tolerance)
* [Zero Tolerance Framework](https://www.nds.org.au/images/resources/resource-files/Nat_Zero_Tolerance_framework1.pdf) [(accessible version)](https://www.nds.org.au/images/resources/resource-files/zerotolerance.docx)
* [Voice at the Table website](https://voiceatthetable.com.au/)
* [Voice at the Table Resources](https://voiceatthetable.com.au/resources/)

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