# Podcast Show Notes – Quality and Safeguards: What do people who use disability services need to know about the changes coming? – accessible version

This episode featured Dave Relf, Victorian Manager, Quality and Safeguards, speaking to Peter Johnstone, NDIS participant, about what service providers need to consider in relation to people who use their services, including informing people of the changes and ensuring that people with disability are involved in meetings and decision making processes. Below are the key items that were referenced in the episode. Click on the hyperlinks to learn more:

* [NDIS Commission](https://www.ndiscommission.gov.au/participants)
* [NDIS Code of Conduct](https://www.ndiscommission.gov.au/document/791)
* [NDIS Practice Standards](https://www.ndiscommission.gov.au/sites/default/files/documents/2018-07/NDIS%20Practice%20Standards.pdf)
* [DHHS Quality and Safeguards page](https://www.vic.gov.au/ndis-quality-and-safeguards)
* [NDS Quality and Safeguards page](https://www.nds.org.au/resources/ndis-quality-and-safeguards)
* [NDS Victorian Quality and Safeguards Page](https://www.nds.org.au/resources/quality-and-safeguarding-for-victorian-providers)
* [Disability Services Commissioner website](https://www.odsc.vic.gov.au/)
* [Information from the DSC about where to make a complaint](https://www.odsc.vic.gov.au/ndis/)
* [How to make a complaint to the NDIS Commission](https://www.ndiscommission.gov.au/about/complaints-feedback/complaints)

End of document.