

Supported Independent Living (SIL)

What will NDIS fund to support participants to live independently?

- Capacity building supports
- Home modifications
- **Support with personal care**
- **Domestic assistance**
- Supported Disability Accommodation



What is SIL?

- Funded individually to each person according to their need
- Shared living arrangements of 2-7 participants
- Assistance with daily life tasks in a group or shared living environment
- Reflective of 24 hour care, 7 days/week
- Three levels of support (at benchmark price)
- Cost of support does **NOT** include rent, board or lodging, day to day usual living expenses such as food and activities, personal care supports when the person is hospitalised, or items covered in other sections of NDIS price guide (e.g. assistive technology or transport costs)

What has changed?

Split between support and housing

Support Provider (SIL)	SDA Provider
Provide support and promote participation in household and community activities	Provide residents with accommodation and a written agreement to live in the home
Help people to manage money and household budget	Set and collect rent
Assist the SDA provider to make offers to prospective tenants	Offer accommodation to prospective tenants
Help manage household tasks such as preparing food	Fix and maintain homes
Manage and supervise workers	Address damages
Ensure workers are screened	Perform major updates
Notify residents of changes to the service agreement	Notify residents of changes to the residency agreement and service agreement
Address complaints about support provided	Address complaints about the SDA

Quality and Safeguarding

Disability Act 2006 (Amendment Act 2012)

- 'Residential service' is residential accommodation with rostered staff provided by, or on behalf of, a disability service provider
- Amendment Act – redefines 'residential service'
- Residential statement
- Maintenance and repair

Residential Services Practice Manual

- Vacancy management

Accommodation Standards and Design Guidelines 2004

- Location
- Generally Class 3 building(s)
- Automatic fire detection and suppression systems

What does it mean?

- Residential service is an integrated model of accommodation and support under Disability Act
- SIL providers must be registered under the Disability Act as residential services
- SIL providers had to comply by the Accommodation Standards and Design Guidelines 2004
 - Single storey
- Under the Disability Act 2006 and previous working arrangements SIL providers were responsible for:
 - maintenance and repairs
 - Residential Statement
 - collecting rent & board

Disability Act & NDIS

- Under NDIS a residential service refers to ‘SDA that is provided by, or on behalf of, or by arrangement with a SIL provider that is registered under the Disability Act’
- SIL provider must be registered under Disability Act
- SIL provider is responsible for the Residential Statement
- SDA and SIL providers must have a Collaboration Agreement in place
- Fire safety requirements for SDA yet to be made public
- SIL provider can operate out of a non-SDA dwelling and will need to be aware of how occupancy type impacts fire safety requirements
- Vacancies in government-owned homes will generally be filled before others (see SDA Rule)



Vacancy Management

‘Offering Residency in Specialist Disability Accommodation – Policy and Standards’ May 2017

- Applicable 1 July 2016 – 30 June 2019

Government-owned houses

- DHHS vacancy management system

Private SDA providers

- DHHS vacancy management system OR internal vacancy management process

Payment Assurance & reporting

- Provider Toolkit Module 7: Payment & Assurance
- Service Agreement
- Participant outcomes & goals

Support	Description of Support	Cost per unit	Frequency of support	Total units of support	Total cost	Start & end date of support

SIL Payment & Quoting

Policy

- Prices consider individual and shared supports
- Prices are per person per week
- Prices based on number of people and level of support (lower, standard & higher)
- Providers are able to provide a quote if the benchmarked price does not meet participant need
- If a provider accepts benchmark, they do not need to provide a quote

Practice

- All non-government SIL providers required to provide quote, even when accepting benchmark
- Providers will need to use NDIA's costing template from 1 July
- The quoting process will be undertaken prior to plan approval

SIL Payment & Quoting

(NSW, VIC, TAS QLD 11/07/2016)

	Lower	Standard	High
2 persons	\$2,160.78 [\$112,360.56]	\$3,712.61 [\$193,055.72]	\$4,807.14 [\$249,971.28]
3 persons	\$1,878.94 [\$97,704.88]	\$3,065.16 [\$159,388.32]	\$4,163.10 [\$216,482.20]
4 persons	\$1,866.49 [\$97,057.48]	\$2,374.71 [\$123,484.92]	\$3,305.12 [\$171,866.24]
5 persons	\$1,814.43 [\$94,350.36]	\$2,273.97 [\$118,246.44]	\$2,905.56 [\$151,089.12]
6 or 7 persons	\$1,676.33 [\$87,169.16]	\$2,203.76 [\$114,596.56]	\$2,605.61 [\$135,491.72]

SIL Payment & Quoting

The following information will be required:

- Participant & property profile
- Instances of direct care and shared care
- Support level
- Hours of care by shift (hrs/week)
- Hours of irregular support (hrs/week)
- Sleepovers and active sleepovers
- Rostering
- Sign off from participant

Steps to consider



Participant

- Goals & outcomes
- Routines
- Support needs
- History of behaviour, if appropriate



Hours of Support

- Individual & shared
- Irregular support (e.g. participant becomes unwell)
- Staff roster



Total cost

- Consider exclusions (e.g. utilities, food, rent)
- Provide evidence of support needs
- Include participant in determining quote

Scenario

Roger lives in supported accommodation. He requires assistance with personal care and at meal times. Roger also has a behaviour support plan in place. This is used when Roger needs help to calm down and regulate his emotions. When he becomes annoyed, however he requires a staff member to assist him. Roger enjoys cooking with his housemates and catching up with them after dinner. Roger attends a program during the day and visits his family every other weekend. Roger would like to become more independent around the house, particularly in regards to the household decision-making.

Questions

- What are Roger's goals?
- When will Roger require 1:1 support?
- When will his support be shared?
- What are some instances of irregular support that a provider will need to consider?
- What will be excluded from the cost?

Basic Quote Breakdown

Hours of care (hrs/week)	Individual Support (e.g. 1:1 or 2:1)	Shared Support (e.g. 1:3, 1:4, 2:5 etc.)
Mon-Fri (6am-8pm)		
Mon-Fri (8pm-12am)		
Saturday		
Sunday		
Public Holiday		
Irregular Support		
Sleepovers (nights/week)		
Active Sleepovers		

Evidence

- Clinical assessments and reports
- Behavioural assessments/plans
- Incident reports
- Police reports
- Risk assessments
- Statements from previous provider (if applicable)
- Standardised assessments, such as –
 - Lawton's Instrumental Activities of Daily Living
 - Assessment of motor and processing skills
 - Allen's model of cognitive disability
 - Functional Independence Measure (for high levels of disability)

Example A

Participant Profile

- 22 year old male
- Mild intellectual disability, anxiety and depression
- Attends a day program 5 days a week (48 weeks per year)
- Catches public transport by himself to the day program and family visits

Provider Annual Quoted Amount:

\$154,000 (accepted by NDIA)

Calculated Annual SIL Price:

\$143,521 - \$166,182

NDIS Annual Benchmark Price:

\$153,995

Evidence

- Incident reports - minor incidents of aggression and defiance

Property Profile

- 5 bedroom villa complex
- Provider owned property
- On-site staff accommodation (separate from villa)
- 1 combined outdoor area

Example B

Participant Profile

- 35 year old female
- Mild intellectual disability, major depressive disorder and borderline personality disorder
- Attends a day program 1 day a week (48 weeks per year)

Provider Annual Quoted

Amount: \$454,000 (not
accepted by NDIA)

Calculated Annual SIL Price:

\$374,147 - \$433,223

NDIS Annual Benchmark Price:

\$254,778

Evidence

- Incident reports - 60 incidents of self-harm, 25 incidents of assault on staff
- Police reports
- Property damage reports - 5 incidents of major damage to property
- Independent assessment - deemed super intensive and not suitable for shared living due to exposing others to self-harm or assault.

Property Profile

- 2 bedroom home (not sharing with other participants)
- Rental property
- 1 combined outdoor area



Thank you

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Or ask a question on our forum: tinyurl.com/NDISHelpdesk