**From Obstacles to Opportunities**

**NDS Victorian Conference**

**4-5 March 2019**

**Crown Conference Centre, Melbourne**

**Registration Brochure**

**REGISTER ONLINE NOW!**

**From Obstacles to Opportunities**

**The NDS Victorian Conference 2019**

The theme of the NDS Victorian Conference 2019 ‘From Obstacles to Opportunities’, defines our focus: working together to understand where we’ve come from and where we want to get to as a sector.

The conference offers members the opportunity to network with colleagues, explore examples of good practice in service delivery, better understand the implications of NDIS policy and

current practice, hear from speakers from outside our sector whose perspectives may lend themselves to adoption within our sector, and reflect on what has been a challenging period for disability and community mental health providers in Victoria, and around Australia.

**Registration**

Registration includes all conference sessions, morning and afternoon teas, lunches, a delegate satchel, conference program and trade exhibition entry.

The conference cocktail function is not included in the registration cost.

[**Register Online Here**](https://www.nds.org.au/events-andhttps:/www.nds.org.au/events-and-training/conferences/nds-victorian-conference-2019-3073-training/conferences/nds-victorian-conference-2019-3073)

**Participation Requirements**

If you have any participation requirements (e.g. Auslan Interpreters, Hearing loop, large print program) please inform us by **Friday, 1** **February** to ensure availability. Delegates will

need to organise their own personal support. The venue is wheelchair accessible. (all prices are per person and include GST)

**Cocktail Function**

**When** 5.15pm-6.45pm

**Date** Monday, 4 March

**Where** Crown Conference Centre, Melbourne

**Cost** $65 per person

(not included in registration fee)

**NDS Members/ Organisational Associates**

Early Bird Full Registration\* **$465**

Standard Full Registration **$510**

Standard Day Registration **$280**

Group Registration\*\* **$465**

**Non-Members**

Early Bird Full Registration\* **$650**

Standard Full Registration **$715**

Standard Day Registration **$390**

**NDS Industry Supporter/ Research Affiliate**

Early Bird Full Registration\* **$555**

Standard Full Registration **$610**

Standard Day Registration **$335**

\* Early Bird rate applies to registrations and payments received by **Friday, 8 February**.

\*\* Group rate is per person and applies to 4 or more delegates attending the conference from the same NDS member organisation.

If minimum requirements are not met for the group rate, an additional invoice will be issued for the difference between the full registration and the group rate.

**Registrations for this conference will close at 5pm on Wednesday, 27 February.**

**Conference Venue**

**Crown Conference Centre Melbourne**

Level 1, Crown Promenade Melbourne,

8 Whiteman Street, SOUTHBANK VIC 3006

(Queensbridge Street end of the Crown complex)

(03) 9292 8888

Crown Melbourne is located in the city’s lively Southbank precinct, alongside the Yarra River.

It is ideally located just 24 kilometres from Melbourne Airport, and is easily accessible by car, bus and taxi. It is also within walking distance to the CBD, the Melbourne Exhibition Centre and many of the city’s premier arts and sporting facilities including the MCG and Rod Laver Arena.

**Accommodation**

NDS has negotiated conference rates with surrounding Hotels of the Crown Conference Centre. To book one of these Hotels, please [**click here**](https://ep.ozaccom.com.au/public/NDS19/accommodation.aspx)

**Parking**

The Crown Centre offers full day parking starting from $17. For all rates and further information please visit [**https://www.crownmelbourne.com.au/general/parking/information**](https://www.crownmelbourne.com.au/general/parking/information)

**Terms & Conditions**

**Cancellations**

Any cancellations should be made in writing to NDS and will be charged an administration fee of $50. Full refunds will be paid up to **Monday, 18 February**. If you are unable to attend, substitute delegates from the same organisation are welcome. Please advise us of any cancellations or transfers in writing to

confs@nds.org.au

No refunds will be made for non-attendance at the conference and conference cocktail function.

**Liability**

In the event of industrial disruption or other unforeseen circumstances, NDS is unable to accept responsibility for loss of monies incurred by delegates. Delegates should make their own arrangements with respect to both personal and travel insurance.

**Program Disclaimer**

National Disability Services Limited (NDS) believes that the information contained in this publication is correct at the time

of printing. However, NDS reserves the right to vary any of the speakers, topics or times referred to in this publication without

further notice. Any conference or public forum referred to in this publication may involve the presentation of information by

speakers or other persons (presentations).

The views expressed in any presentations are not necessarily the views of NDS and NDS does not warrant or represent that

the presentations are accurate or suitable for any specific needs. The presentations are intended to provide general information only that should not be relied on instead of other legal, medical, financial or professional advice.

**Program**

**DAY 1 Monday, 4 March**

8.15am – 9.15am **Registration/ Arrival Tea and Coffee**

9.15am – 9.25am **Welcome** Christine Mathieson, Victoria Chair, National Disability Services

9.25am – 9.35am **Minister’s Address** Hon Luke Donnellan MP, Minister for Child Protection, Minister for Disability, Ageing and Carers

9.35am – 10.00am **From Obstacles to Opportunities** David Moody, Acting Chief Executive Officer, National Disability Services

10.00am – 10.15am **NDS Policy Update** Philippa Angley, Head of Policy, National Disability Services

10.15am – 10.40am **Working with change** Gilbert Kruidenier, Kruidenier Consulting

10.40am – 11.10am **Morning Tea**

11.10am – 11.30am **Plenary** Graeme Head, NDIS Quality and Safeguards Commission

11.30am – 12.30pm **Panel: Quality and Safeguards** Graeme Head, NDIS Quality and Safeguards Commission, Liz Collier, Zero Tolerance Initiative, National Disability Services, Arthur Rogers, Disability Services Commissioner & James MacIsaac, Department of Health and Human Services. Facilitated by Dave Relf, National Disability Services

12.30pm – 1.30pm **Lunch**

1.30pm – 1.55pm **NDIA Address** Liz Neville, General Manager, Provider & Market Relations Market, Provider & Sector Development Group, National Disability Insurance Agency

2.00pm – 2.45pm **Masterclasses**

**Room: M1-2 How to make audit part of your practice** Rebecca Bradshaw, Quality System Speaker

**Room: Promenade Managing teams in a time of change** Yumi Stamet, National Disability Services

**Room: M3-4 Marketing for impact – How do you know your marketing is working?** Jen Sharpe and Jane Emery, Lumin

2.45pm - 3.15pm **Afternoon Tea**

3.15pm – 4.00pm **Masterclasses**

**Room: M1-2 Putting your customer at the centre of what you do** Amy Whelan, MeshCommunications

**Room: Promenade What will a deregulated market me for providers** Lauren Solomon, Consumer Policy Research Centre

**Room: M3-4 Innovative approaches to Transport (presentations)** Surasak Saetang, KKRewind; Gail Foster, Focus; James Ehmann, StreetFleet & Janine Simpkin, Marriott Support Services

4.05pm – 5.05pm **Panel: Thinking differently about workforce** Ann-Maree Davis, Amicus; Tracey Donnarumma, Life Without Barriers & Elaine Jackson, Spectrum Clarity. Facilitated by Yumi Stamet, National Disability Services

5.05pm – 5.15pm **Closing Address** Tony Pooley, National Disability Services

5.15pm – 6.45pm **Conference Cocktail Function**, Crown Conference Centre Room: M1-2

**Program**

**Day 2 Tuesday, 5 March**

8.30am – 9.00am **Registration/ Arrival Tea and Coffee**

9.00am – 9.05am **Welcome** Terri Carroll, Victoria Deputy Chair, National Disability Services

9.05am – 9.25am **Opening Address** Hon. Tim Bull MP, Shadow Minister for Carers and Disability

9.25am – 9.55am **Plenary** Kirsten Deane, Campaign Director, Every Australian Counts

9.55am – 10.45 am **Making employment work** Michelle Wakeford, National Ticket to Work Manager, National Disability Services & Julian McAlpine, Ticket to Work participant

10.45am – 11.15am **Morning Tea**

11.15am – 12.00pm **Masterclasses**

**Room: Promenade** **Unpacking consumer law in the context of NDIS Terms of Business** Jonathan Teh, Russell Kennedy Lawyers

**Room: M3-4 Pathways to Employment (Presentations)** Kath Moodie, MiLife; Ian Tsolakis, Crownability & Pam Anderson, Passport 2 Employment

**Room: M1-2 Making SIL work (Presentations)** Mark Heeney, Mind Australia & Ian McLean, Golden City Support Services

12.00pm – 12.45pm **Masterclasses**

**Room: Promenade** **Having conversations of influence** Annette Glenister, National Disability Services

**Room: M3-4 Putting your customer at the centre of what you do** Amy Whelan, MeshCommunications

**Room: M1-2 How to make audit part of your practice** Rebecca Bradshaw, Quality System Speaker

12.45pm – 1.45pm **Lunch**

1.45pm – 2.30pm **Panel: A Consumer Perspective** Sue O’Neil & Samson Hailu, National Disability Services; Greg Bonyhady. Facilitated by Andrew Minge, National DisabilityServices.

2.30pm – 3.15pm **Insights into how the tribunal are making decisions** Darren O’Donovan, Researcher, La Trobe University

3.15pm – 3.30pm **Closing Address** Tony Pooley, National Disability Services

3.30pm **Conference concludes**

**Ph** 02 9256 3192

**Email** confs@nds.org.au

**www.nds.org.au**