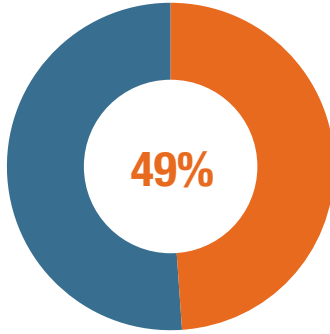


Key Statistics NDS's State of the Disability Sector Report 2019, based on responses from 667 disability service providers that took part in our Annual Market Survey, paints a picture of a sector still adapting to immense change. Here are some key findings from the report.



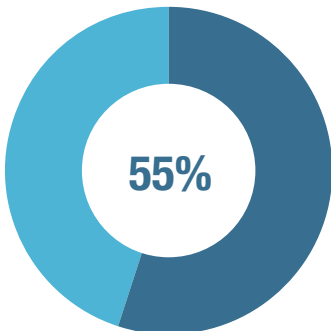
22% of providers say operating conditions have improved



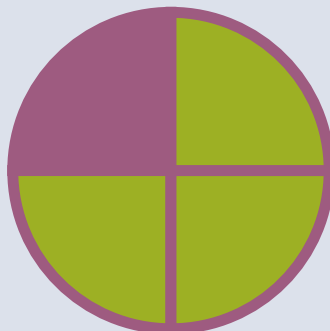
Financial stability is fragile: just **49%** reported making a 2019 profit of 3% or more



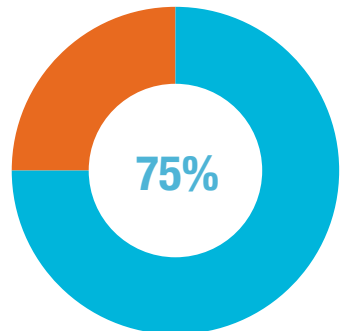
76% of providers are worried they can't provide NDIS services without the Temporary Transformation Payment price loading



Over half (55%) of providers say NDIS policy reforms are heading in the right direction



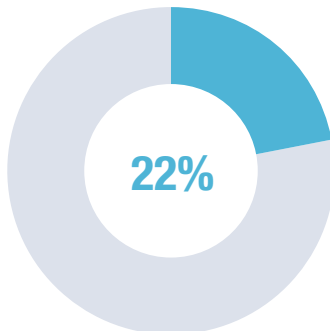
Three quarters of respondents think there are too many unnecessary rules and regulations



75% of providers say unpaid assistance for people to navigate the NDIS distracts from their service provision



Four in ten respondents are confident the Quality and Safeguards Framework will improve services



Only 22% of respondents feel the NDIA has a high level of respect for service providers



Providers say they need to improve their workforce planning, IT strategy, and learning and development