# NDS Learn and Develop – Capability Statement 2018

Learning solutions for the disability sector

# Our Mission

NDS established Learn and Develop in 2016. The practice was initially formed to deliver quality, flexible and cost effective training to the disability sector. NDS Learn & Develop continuously evolves in response to member and sector needs.

Today, **NDS Learn and Develop aims to** provide the disability sector with a range of Learning and Organisational Development focused solutions designed **to support capacity building and ongoing professional development of the Australian disability workforce**.

We remain committed to ensuring solutions offer customers quality, flexible and cost effective solutions supporting organisational growth in a dynamic NDIS market setting.

NDS Learn and Develop complements a range of workforce-focused NDS initiatives, including commonwealth and state funded programs.

# Our Core Solutions

* [NDS Learning Portal](#_NDS_Learning_Portal)
* [Sector Specific Training](#_Sector_Specific_Training)
* [Content Development & Delivery](#_Project_Management:_Content)
* [Sector Partnerships](#_Commercial_Partnerships)

# Our Team

With experience across both public and private sectors, the NDS Learn and Develop team is committed to ensuring the disability sector is provided with best-practice contemporary approaches to ensure a sustainable and proficient disability workforce.

**General Enquiries**

Email us at:

[learnanddevelop@nds.org.au](mailto:learnanddevelop@nds.org.au)

**More Information**

Visit our website:

<https://www.nds.org.au/learn-and-develop>

# NDS Learning Portal

Core to our L&D offerings is our enterprise-level Learning Management System, (LMS) hosting free and fee-based online resources and non-accredited e-Learning programs and modules.The NDS Learning Portal allows learners to:

* Download course completion certificates and reports
* Track individual learning records and upload additional completion certificates

For organisations, the NDS learning portal offers the potential to:

* Host your own content (such as e-Learning modules) on a customisable portal for a cost-effective service-fee
* Purchase an e-Learning library licence to allow users to access content at a reduced rate
* Receive regular user reports to track course completion rates

**Content hosting**

The NDS Learning Portal is available for organisations to host your own content (e-Learning, self-paced guides and policies, quizzes etc.) at a low annual service-fee. Our [Content Hosting Solution](https://www.nds.org.au/resources/nds-learning-portal-content-hosting) offers an efficient and cost effective alternative to organisations not wanting to invest in or manage an in-house Learning Management System.

**User support**

NDS provides general user support freeing organisational resources. Learners needing assistance with creating accounts in the portal, navigating the site or launching courses may email [learnanddevelop@nds.org.au](mailto:learnanddevelop@nds.org.au) for response within 24 hours.

**Flexible pricing**

NDS online programs are priced to offer providers unparalleled value.

Fee-based content can be accessed under a number of price structures including:

* Single user – single course
* Multi-user – single course
* Corporate licence (unlimited users) – single course
* [Workforce Essentials e-Learning Library licence](https://www.nds.org.au/resources/e-learning-library-licence)

**Organisational reporting**

Learning activity reporting is provided monthly, or upon request, allowing organisations to see which learning activities that your team members (leaders, staff and volunteers) have engaged in. Learner activity reports are provided in excel format, to allow easy integration into other business reporting systems.

**Individual learning record management**

Individuals can upload training certificates from any source, making the NDS Learning Portal a central record of an individual learner’s training history.

# Sector Specific Training

NDS Learn and Develop coordinates the development and delivery of non-accredited sector specific training nationally. Training programs are aligned to five development streams:

1. Sector induction and compliance
2. Direct support skills development
3. Leadership development
4. Business operations and management
5. Corporate governance

**Training catalogue**

Review the training catalogue for our full program offering:

[NDS Learn and Develop Program Catalogue 2018](https://www.nds.org.au/images/LearnNDevelop/LD_Program_Guide_2018.pdf)

**Workshops and online formats**

We understand service providers operate in a diverse range of settings.

Equally, individual learners have unique preferences of how they like to receive training content.

As such our training programs are offered in a number of modes including self-paced workbooks, webinars (live and recorded), face-to-face workshops and e-Learning.

**Blended learning programs**

Our modules and resources are excellent primary or supplementary materials for any blended-learning programs you wish to design for your organisation.

# Content Development & Delivery

**Project management**

NDS currently manage projects in excess of $54m for numerous Australian government departments and service providers. Robust project management methodologies and risk management strategies are applied to the development of high quality initiatives, which we have a track record of achieving on time and within budget.

Through our in-house subject expertise, industry collaboration and project management capabilities, NDS Learn and Develop is able to manage the development of bespoke sector specific content on behalf of service providers, government and other entities.

**Content development**

New content can be developed in off-line or online formats depending on the client’s preference. NDS can develop new and bespoke content or customize programs using existing programs as a base. Content can be developed in alignment to nationally recognised units of competence, providing potential for Recognition of Prior Learning.

NDS is proud to be developing the NDIS Worker Orientation module which will be rolled out by the newly created National Quality & Safeguards Commission.

**Training delivery**

Our network of qualified and experienced facilitators can be accessed to deliver an organisation’s own content. Our training delivery solution is especially helpful when needing to roll-out new or one-off initiatives, without having to invest in new resources.

**Sector Partnerships**

Our team most enjoy collaborating with the disability sector to provide bespoke and tailored solutions to meet the needs of the workforce.

We have a number of current partnership agreements in place, where we support the distribution of our partners’ e-Learning modules to the sector. We welcome the opportunity to on-sell or collaborate with other service providers to develop additional assets which will benefit the sector.

We are committed to building new training assets in response to changing priorities of businesses and sector demand.