**Outside the Box**

**Unpacking disability housing and workforce solutions**

**10-11 SEP 2018**

**SMC Conference & Function**

**Centre, Sydney**

**HANDBOOK**

**#OutsidetheBox18**

**Welcome Note**

In different ways, disability accommodation and the disability services workforce are pivotal to the NDIS. The pressures and

opportunities facing both during the NDIS transition are complex.

That’s why we’re hosting Outside the Box.

Day One of this important conference will delve into accommodation. We’ll discuss how to respond to competing interests in housing and support. We’ll look at how the tension

between participant choice and ‘reasonable and necessary support’ in the NDIS is playing out. We’ll investigate ways of better connecting housing supply with demand and present examples of innovation in housing and support.

On Day Two of the conference, we shall turn our attention to the disability workforce. We’ll explore methods of building a diverse workforce that responds to the diversity of the participant population. We’ll look at innovation in workforce engagement and development and at the impact of different management structures.

The conference will foster discussion and stimulate thinking in the areas of housing and workforce. It will be your opportunity to hear from colleagues from within and beyond the sector tackling a range of challenges.

Please take the opportunity to raise with me or other NDS staff any issues with which you believe NDS can assist.

Enjoy the conference!

**Ken Baker**

Chief Executive

**Onsite Information**

**Sessions**

All plenary sessions will be held in the Banquet Hall.

Concurrent sessions on Day 2 will be held in the Banquet Hall and the Ionic Room.

**Restrooms**

Toilets, including accessible, are located in the Banquet Hall Foyer.

**Refreshments & lunch breaks**

All refreshment and lunch breaks will be served in the ground floor and first floor foyers. A separate table will be used for dietary requirements and these will be labelled.

**Mobile phones**

As a courtesy to other delegates and speakers, please ensure that your mobile phone or tablet is switched to silent when the conference sessions are in progress.

**Conference Cocktail Function**

**Cocktail function**

The cocktail function will be held at 5.30pm in the level 1 foyer. If you have purchased a ticket to the cocktail function, your nametag

will be marked with a pink sticker. If you would like to purchase a ticket please see staff at the registration desk.

**Cancellation Policy**

If you are unable to attend the cocktail function, substitute delegates from the same organisation are welcome. Please ensure you advise the registration desk of these changes.

No refunds will be made for cancellations or non-attendance at the cocktail function.

**Conference App**

The NDS Events app will connect you to our Outside the Box conference like never before. Join in and create your profile so you

can share your opinions on the sessions, ask questions of speakers, connect with other delegates and provide instant feedback through the polling function.

Download the free app now from the App Store or Google Play by searching “NDS Events”. If you’re on Twitter share your

Outside the Box conference thoughts with the hashtag **#Outsidethebox18** and while you’re at it give NDS a follow @NDS\_Disability.

**Post Conference Information**

**Conference Presentations**

Speaker presentations subject to speaker approval will be emailed out to all delegates along with the conference evaluation.

**Acknowledgements**

National Disability Services would like to thank all of our presenters and chair persons. Their time and participation in the Outside the Box conference 2018 is greatly appreciated.

**Disclaimers**

**Security**

Delegates are advised to keep their personal items secure at all times. Conference staff will not be held responsible for the security of delegates’ belongings.

**Program Disclaimer**

National Disability Services Limited (NDS) believes that the information contained in this publication is correct at the time of publishing.

However, NDS reserves the right to vary any of the speakers, topics or times referred to in this publication without further notice. Any conference or public forum referred to in this publication may involve the presentation of information by speakers or other persons (presentations). The views expressed in any presentations are not necessarily the views of NDS and NDS does not warrant or represent that the presentations are accurate or suitable for any specific needs. The presentations are intended to provide general information only that should not be relied on instead of other legal, medical, financial or professional advice.

**HOUSING PROGRAM DAY 1 Mon 10 September**

8.00am – 9.00am **Registration / Arrival Tea and Coffee**

9.00am –11.00am **Housekeeping**

**Welcome to Country** Donna Ingram

**Introduction** Joan McKenna Kerr, President, National Disability Services

**Setting the scene** Ken Baker, Chief Executive, National Disability Services

**Choice and its limits**

**Where are the pressure points in SIL and SDA?** Antonia Albanese, General Manager Provider and Market Development, NDIA

**How can we reconcile participant choice with ‘reasonable and necessary support’?**

Luke Bo’sher, CEO, Summer Foundation

**What choice means to me** Peta Lambert

**Panel discussion**

**Wrap up**

11.00am – 11.30am **Morning tea**

11.30am – 1.00pm **Aligning supply and demand** Facilitated by Anne Bryce, CEO, Achieve Australia and Chair NDS National Committee Housing and Support

**Connecting supply and demand in housing** Peta Winzar, Community Housing Industry Association

**What are the issues for housing developers?** Owen Jourdian, Illowra Projects

**Navigating the barriers for disability service providers** Mike McKinstry, CEO, genU

**Panel discussion**

**Wrap up**

1.00pm – 2.00pm **Lunch**

2.00pm–3.30pm **How to drive innovation in housing and support** Facilitated by Phillippa Carnemolla, UTS

**Beyond bricks and mortar: thinking differently about support** Darren Ginnelly, Managing Director, My Place

**Ways to improve the SDA framework** Joe Manton, Director, Access Institute

**How technology can drive innovation in housing and support** Libby Callaway, Monash University

**Panel discussion**

**Wrap up**

3.30pm – 4.00pm **Afternoon tea**

4.00pm – 5.30pm **Managing competing interests** Facilitated by David Moody, Vic State Manager, NDS

**What happens when owner, support provider and participants disagree?** Chris Glennen, CEO, Active Community Housing

**Balancing rights, responsibilities** Nicholas Proud, CEO, PowerHousing Australia

**Responding to the hard-to-house tenant** Cathy Quinn, Executive Manager Operations, Sylvanvale

**Panel discussion**

**Wrap up**

5.30pm – 7.00pm **Conference cocktail function** Room: Level 1 Foyer

**Workforce Program Day 2 Tue 11 September**

8.15am – 9.15am **Registration / Arrival Tea and Coffee**

9.15am – 10.45am **Welcome** Paul Byrne, CEO, Li-Ve Tasmania & NDS National Workforce Committee Chair

**Learning from Workforce Innovation** Caroline Alcorso, National Manager Workforce Development, NDS

**Government plans for disability workforce development** Michael Lye, Deputy Secretary, DSS

**Panel: What lies ahead for the workforce in disability** Jennifer Fitzgerald, Scope; Natalie Lang, ASU State Secretary & Melanie Schlaeger, Self-Managing Service-User. Facilitated by Kim Windsor, Windsor & Associates

10.45am – 11.15am **Morning tea**

11.15am – 12.00pm **Panel: Extended reality – the digital impact on workforce capability in the socialcare sector** Michela Ledwidge, CEO Mod Productions and IWF coach; David Sykes,

Director, Centre for Dementia Learning, Dementia Australia; Angela Meyer, Strategic Innovation Lead, House with No Steps. Facilitated by Gordon Duff, NDS

12.00pm – 12.55pm

Room: Banquet Hall

**Panel: Building the size and diversity**

**of the disability workforce** Charlie Anderson, Wellways; Melanie

Heyworth, Plumtree; Efrosini Costa, Ethnic Community Services Cooperative. Facilitated by Caroline Alcorso, NDS

Room: Ionic

**Panel: New roles: what do they look like and what makes them work** Adam Schickerling, Synapse; PhillippaCarnemolla, UTS & Amy Whitford, ChristieCentre Inc. Facilitated by Sarah Fordyce,NDS

12.55pm – 1.55pm **Lunch**

1.55pm – 2.50pm

Room: Banquet Hall

**Panel: Responding to the challenges of thin markets** Kim McRae, NPY Women’s Council; Anita Veivers & Emma Townsend, CentaCare FNQ; Michelle Crozier, Deaf Services Qld; Genevieve Johnsson, Autism Spectrum. Facilitated by John Carrigan, NDS

Room: Ionic

**Panel: The Highlights and challenges of the journey towards self-management** Rosie Lawn, Avivo; Shayne Scott, Amicus &

Sally Strzelecki, Community Living Project (SA). Facilitated by Yumi Stamet, NDS

2.50pm – 3.10pm **Afternoon tea**

3.10pm – 3.55pm

Room: Banquet Hall

**Panel: What workforce changes are participants driving?** Jack Kruger &Jan Kruger, Imagine More, Karen Fisher,University of NSW & Cathy Bucolo,Summer Foundation. Facilitated by GordonDuff, NDS

Room: Ionic

**Panel: Innovative approaches to building skills in the NDIS context** Sue Becker, Lifestart; Huy Nguyen, Enabler;Libby Callaway, Monash University.Facilitated by Mark Kulinski, CommunityLiving Australia

4.00pm – 4.40pm **Panel: Taking innovation forward** Kerry Jones, The Australian Centre for Social Innovation (TACSI); Monika Gisler, Think Change Grow; and disability providers.

Facilitated by Kim Windsor, Windsor & Associates.

4.40pm – 4.45pm **Conference wrap up / Close** Caroline Alcorso, NDS

**EXHIBITORS DAY 1**

CTARS

National Disability Practitioners

NDS Consulting

NDS Membership

Northcott Innovation

Summer Foundation

**EXHIBITORS DAY 2**

Autism Spectrum

Avivo

Carecareers

Christie Centre Inc

House with No Steps

Lifestart

Mod

National Disability Practitioners

NDS Consulting

NDS Learn & Develop

NDS Membership

Plumtree

ProjectABLE

Wellways

Workforce Wizard

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