**NDS: Your Essential Briefing 2019**

**Program: Darwin – 19 August**

9.30am **Welcome** Susan Burns – Northern Territory Manager, National Disability Services

9.45am **Overview: Hot issues and what we need to do about them** David Moody – A/CEO, National Disability Services

10.05am **Working with NDIS pricing** Philippa Angley – Head of Policy, National Disability Services

* Discussing the recent, substantial changes to the NDIS Price Guide and Support Catalogue, and the opportunities and challenges they present

10.35am **Questions**

11.00am Morning tea

11.30am **Embedding Quality and Safeguards** Susan Burns – Northern Territory Manager, National Disability Services

* Fostering a positive organisational culture and embedding good practice
* Striving for continuous quality improvement

11.55am **Using the audit process to drive quality servicedelivery** Suzanne Le Huray – General Manager &Penny Redshaw – HDAA Program Leader for NDIS, HDAA

* What’s involved in the audit process and how do you prepare for it

12.20pm **Questions**

12.45pm Lunch

1.45pm **Supporting you to prepare for the Royal Commission: NDS’s role** David Moody – A/CEO, National Disability Services

2.00pm **Preparing for the Royal Commission – a legal & insurer perspective**

Tom Griffith – Partner, Piper Alderman

Anthony Black – Senior Risk Consultant, Ansvar Risk

* + - What is a Royal Commission, and how does it work?
    - What to expect (based on other Royal Commission experiences)
    - How you might be able to prepare

2.40pm **Questions**

3.00pm **Wrap up** Susan Burns – Northern Territory Manager, National Disability Services

3.15pm **Close**

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