**CEO Meeting 2018**

**19-20 November**

**Melbourne Convention & Exhibition Centre**

**Registration Brochure**

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StreetFleet

The Information Access Group

The IT Department

Therapy Pro

Transport Accident Commission

Visicase

Warner Institute

Webcare Services

WorkSafe Victoria

**Register Online Now!**

[**www.nds.org.au**](www.nds.org.au)

**General Information**

The highly-regarded annual CEO Meeting will see leaders from across the Australian disability services sector gather to network and hear the latest on national policy directions and key management issues.

**Please note:** This conference is for NDS Members and Associates only. Industry Supporters are unable to attend as a delegate. However, promotional opportunities are available for Gold and Platinum package subscribers.

**Registration Fees**

(all prices are per person & include GST)

Standard Full Registration **$630**

Standard Day Registration **$380**

**Registrations for this conference will close at 5pm on Wednesday, 14 November.**

**Registration Inclusions**

• Attendance at conference sessions

• Conference satchel, handbook and materials

• Morning tea, lunch and afternoon tea

• Entry into trade exhibition

**CEO Meeting Dinner**

After a full day of sessions, take the opportunity to wind down and enjoy a three course meal at the CEO Meeting Dinner, proudly supported by HESTA Super Fund. This is a great time to catch up and network with industry colleagues while enjoying light entertainment.

**When** Monday, 19 November

**Time** 7.00pm pre-dinner drinks 7.30pm–11.00pm dinner

**Venue** Melbourne Convention & Exhibition Centre

**Cost** $135 per person (cost not included in registration fee)

Tickets to the CEO Meeting Dinner can be purchased when registering online. You will be able to select your seating preference from the table plans available at the registration desk on Monday, 19 November.

**Accessible Participation Requirements**

The venue is wheelchair accessible. If you have any conference participation requirements (eg hearing loop, captioning, interpreters, large print program etc) please indicate when registering online by Monday, 15 October to ensure availability. These conference supports will be available upon request only. Delegates will need to organise their own personal carers.

**Payment & Invoices**

Upon successful processing of your online registration, you will receive a confirmation email with a tax invoice attached within minutes. NDS accepts payments via MasterCard, Visa or direct debit. Please note that all accounts must be paid in full by close of business on Monday, 12 November. Please direct all invoice queries to confs@nds.org.au

**Registration & Dinner Cancellation Policy**

All cancellations must be made in writing to NDS. Full refunds will be paid up to Friday, 2 November. An administration fee of $80 will apply to all cancellations. If you are unable to attend, substitute delegates from the same organisation are welcome. Please advise NDS of any cancellations or transfers in writing to confs@nds.org.au No refunds will be made for non-attendance at the CEO Meeting and/or dinner.

**Delegate Information**

**Conference Venue**

Melbourne Convention & Exhibition Centre 1 Convention Centre Place, South Wharf VIC 3006 Ph: 03 9235 8000

**What To Wear**

**Conference Sessions** Business Attire

**Conference Dinner** Business Attire / Cocktail

**Parking**

Melbourne Convention and Exhibition Centre offer Early Bird parking rates from $17 which is based on per entry. Entrance and exit is off Normanby Road. For further parking options please visit <http://mcec.com.au/visit/visit-information#parking>

**Registration Desk**

The registration desk will be open during the following hours;

**Monday, 19 November** 8.30am-5.00pm

**Tuesday, 20 November** 8.30am-2.00pm

**Liability**

In the event of industrial disruption or other unforeseen circumstances, NDS is unable to accept responsibility for loss of monies incurred by participants. Participants should make their own arrangements with respect to both personal and travel insurance.

**Information Disclaimer**

The information provided in this document is correct at the time of publishing. Parking prices should be used as a guide only.

**Accommodation**

Conference participants are responsible for making their own accommodation bookings direct with the hotel of their choice. NDS has negotiated special conference rates with surrounding hotels. To book your room online, please [click here](https://ep.ozaccom.com.au/public/NCM18/accommodation.aspx). Suites and other room types can be booked by calling the hotel directly.

Day 1 Program **Monday, 19 November 2018**

8.30am - 9.15am **Registration / Arrival Tea and Coffee**

9.15am - 9.25am **Welcome To Country**

Wurundjeri Land & Compensation Cultural Heritage Council Aboriginal Corporation

9.25am – 9.40am **Welcome**

Joan McKenna Kerr, President, National Disability Services

9.40am –10.00am **The Government’s priorities for disability services**

Hon. Paul Fletcher MP, Minister for Families and Social Services

10.00–11.00 **The State Of The Disability Sector**

Chris Tanti, CEO, National Disability Services

11.00am -11.30am **Morning Tea**

11.30am - 12.15am **Gamification**

*A new technique for staff engagement and training*

Kerstin Oberprieler, Co-Founder and Lead Gamification Designer, PentaQuest

12.15pm - 1.00pm **How data-driven marketing can serve your mission and your business**

Katherine Raskob, CEO, Fundraising Institute Australia

1.00pm - 2.00pm **Lunch**

2.00pm - 3.00pm **NDIS Q&A**

Antonia Albanese, Head of Markets, Provider and Sector Development, National Disability Insurance Agency

3.00pm – 3.30pm **Where the Opposition Stands**

Hon. Linda Burney MP, Shadow Minister for Families and Social Services

3.30pm - 4.00pm **Afternoon tea**

4.00pm - 4.55pm **Should NDS admit FOR-PROFITS as Members?**

*Vote on the arguments that matter to you*

5.00pm - 5.30pm **NDS Annual General Meeting**

Room 203, Level 2

7.00pm - 11.00pm **CEO Meeting Dinner**

Melbourne Room 1, Level 2, MCEC

Day 2 Program **Tuesday, 20 November 2018**

8.30am - 9.15am **Registration / Arrival Tea and Coffee**

9.15am - 9.30am **Welcome**

Anne Bryce, Vice-President, National Disability Services

9.30am – 10.30am **Kenneth Jenkins Oration: Lessons from the Royal Commission into Sexual Abuse**

Robert Fitzgerald, Productivity Commission and Member of the Royal Commission into Institutional Responses to Child Sexual Abuse

10.30am - 11.00am **Morning Tea**

11.00am - 12.00pm **Rolling out the NDIS Quality and Safeguarding System**

Graeme Head, Commissioner Designate, NDIS Quality and Safeguards Commission

12.00pm - 12.45pm **What people with disability want from their service providers**

Julie Ratcliffe, Professor in Health Economics, Institute for Choice, UniSA Business School

12.45pm - 1.45 pm **Lunch**

1.45pm - 2.45pm **Managing the Board CEO relationship during turbulent times**

Patrick McClure

2.45pm - 3.45pm **Cyber Fraud**

Thomas King, Telstra

3.45pm Close

**National Disability Services**

**Ph:** 02 9256 3192

**Email:** confs@nds.org.au

**nds.org.au**