**CEO Meeting 2017**

**4 – 5 December**

**Hilton, Sydney**

**Registration Brochure**

**General Information**

**About The Event**

NDS's highly-regarded annual CEO Meeting provides leaders from across the Australian disability services sector with analysis of national policy directions and advice on key management issues.

**Register Online Now!**

<https://ors.eventsair.com/nds-ceo-meeting-2017/registrations>

**Registration Fees**

Full Registration $570

Day Registration $345

Workshop - From Data to Insight only (5 Dec) $180

Day 1 registration + Workshop - From Data to Insight $525

Registrations for this conference will close at **5pm on Wednesday, 29 November.** (all prices are per person and include GST)

**Registration Includes**

Attendance at conference sessions, Conference satchel, handbook and materials, Morning tea, lunch and afternoon tea and entry into trade exhibition.

**CEO Meeting Dinner**

After a full day of sessions, take the opportunity to wind down and enjoy a three course meal at the CEO Meeting Dinner, proudly supported by HESTA Super Fund. This is a great time to catch up and network with industry colleagues while enjoying light entertainment.

**When** Monday, 4 December

**Time** 7.00pm pre-dinner drinks 7.30pm – 11.00pm dinner

**Venue** Hilton, Sydney

**Cost** $130 per person

(cost not included in registration fee)

Tickets to the CEO Meeting Dinner can be purchased when registering online. You will be able to select your seating preference from the table plans available at the registration desk on Monday, 4 December.

All cancellations must be made in writing to NDS and will be charged an administration fee of $80. Full refunds will be paid up to Friday, 17 November (minus the administration fee). If you are unable to attend, substitute delegates from the same organisation are welcome. Please advise NDS of any cancellations or transfers in writing to confs@nds.org.au No refunds will be made for non-attendance at the CEO Meeting and/or dinner.

**Workshop – From Data to Insight**

On Tuesday 5th December Andrew Means, Head of beyond uptake will be presenting a "From Data to Insight" workshop from 9am - 12.30pm.

Our organizations have access to more data and information than at any point in our history and yet many struggle to create real value. In this workshop, we will go over introductory concepts, ideas, methods, and tools for how to turn data into insight. Participants will leave with a new set of language that can help them navigate this new environment. They will learn how other organizations are turning to data to create value and how they can begin to create value, no matter the size of the organization.

This session is introductory in nature and participants don't need any previous training in data science though a familiarity with data and research methods will be beneficial.

**Accessible Participation Requirements**

The venue is wheelchair accessible. If you have any conference participation requirements (eg hearing loop, captioning, interpreters, large print program etc) please indicate when registering online by Monday, 30 October to ensure availability. These conference supports will be available upon request only. Delegates will need to organise their own personal carers.

**Payment & Invoices**

Upon successful processing of your online registration, you will receive a confirmation email with a tax invoice attached within minutes.

NDS accepts payments via MasterCard, Visa, cheque or direct debit. Please note that all accounts must be paid in full by close of business on Wednesday, 29 November. Please direct all invoice queries to confs@nds.org.au

**Registration & Dinner Cancellation Policy**

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**Preliminary Program**

**Day 1 – Monday 4 December 2017**

8.15am-9.15am Registration / Arrival Tea and Coffee

9.15am -9.25am **Welcome to Country** Aunty Norma Ingram

9.25am –9.45am **Welcome** Joan McKenna Kerr, President, National Disability Services

9.45am –10.00am **Opening Address – Video message** The Hon. Jane Prentice MP, Assistant Minister for Social Services and Disability Services

10.00am –11.00am **State of the Sector** Ken Baker, Chief Executive, National Disability Services

11.00am - 11.30am Morning Tea

11.30am -12.30pm **How data can improve your business and serve your cause** Andrew Means, Director, Uptake.org

12.30pm -1.15pm **Delivering Certainty: Clearing the “Fog of Law” surrounding decision making under the NDIS Act** Dr Darren O’Donovan, Senior Lecturer, La Trobe University

1.15pm - 2.15pm Lunch

2.15pm - 3.30pm **What disability can learn from manufacturing** Roy Oh, Corporate Manager, TSSC Australia, Toyota Production System SupportCentre - Toyota Motor Corporation Australia Ltd. Kollen Sussman, General Manager, People & Culture – EACH, Norman Lote, Business Manager South Division - Scope (Aust) & Amanda Handley, Customer & Service Delivery Manager, Barwon - Scope (Vic)

3.30pm -4.00pm Afternoon tea

4.00pm - 4.55pm **The Necessity of Storytelling: Insights into the influence of storytelling in marketing** Genevieve Clay-Smith, Co-Founder & Director - Taste Creative and Co-Founder & CEO - Bus Stop Films

5.00pm - 5.30pm **NDS Annual General Meeting**

**7.00pm - 11.00pm CEO Meeting Dinner**

**Day 2 – Tuesday 5 December 2017**

8.15am - 8.45am Registration / Arrival Tea and Coffee

8.45am - 9.00am **Welcome** Paul Byrne, Vice-President, National Disability Services

9.00am -9.15am **Where the opposition stands – video message** The Hon. Jenny Macklin MP, Shadow Minister for Families and Social Services

**9.00am – 12.30pm** Workshop – From Data to Insight Andrew Means, Director, Uptake.org

9.15am – 10.15am **Kenneth Jenkins Oration** Andrea Mason, CEO, Ngaanyatjarra Pitjantjatjara Yankunytjatjara (NPY) Women’s Council

10.15am - 10.45am Morning Tea

10.45am -12.15pm **NDIS Q&A** Rob De Luca,CEO, National Disability Insurance Agency & senior NDIA officials

12.15pm - 1.15pm Lunch

12.15pm – 12.35pm **Short film (optional viewing)** “Jeremy the Dud” directed by Ryan Chamley, a joint project between genU and Geelong’s Robot Army Productions.

1.15pm - 2.15pm **Consumer Choice: How rational is it?**

Adam Ferrier, Founder, THINKERBELL

2.15pm - 2.45pm **Getting together: navigating the merger minefield** LizForsyth, Global Lead: Human & Social Services, National Lead: Health, Ageing & Human Services, KPMG

2.45pm - 3.15pm **The Great Debate: Bigger is always better**

Christine Mathieson, CEO - Vicdeaf, Daniel Kyriacou, Strategy and Business Development Executive - Achieve Australia, Phillip Toovey, CEO - The Bridge & Joanne Jessop, CEO - Multicap. Adjudicated by Richard Nelson, QLD State Manager, NDS

3.15pm **Conference Concludes**

**Program Disclaimer** National Disability Services Limited (NDS) believes that the information contained in this publication is correct at the time of printing. However, NDS reserves the right to vary any of the speakers, topics or times referred to in this publication without further notice. Any conference or public forum referred to in this publication may involve the presentation of information by speakers or other persons (presentations). The views expressed in any presentations are not necessarily the views of NDS and NDS does not warrant or represent that the presentations are accurate or suitable for any specific needs. The presentations are intended to provide general information only that should not be relied on instead of other legal, medical, financial or professional advice.

**Delegate Information**

**Conference Venue**

**Hilton, Sydney**

488 George St, Sydney NSW 2000

02 9266 2000

**Registration Desk**

The registration desk will be open during the following hours;

**Monday, 4 December** 8.30am-5.00pm

**Tuesday, 5 December** 8.15am-2.00pm

**What to Wear**

**Conference Sessions** Business Attire

**Conference Dinner** Business Attire / Cocktail

**Accommodation**

Conference participants are responsible for making their own accommodation bookings direct with the hotel of their choice. NDS has negotiated special conference rates with the Hilton, Sydney.

To book your room online, please [click here](http://www.hilton.com/en/hi/groups/personalized/S/SYDHITW-GNDSC-20171203/index.jhtml). Suites and other room types can be booked by calling the hotel directly.

**Parking**

Hilton Sydney offers secured self-parking at a flat rate of $57.50 per day. For rates and further information please visit **http://www3.hilton.com/en/hotels/**

**new-south-wales/hilton-sydney-SYDHITW/mapsdirections/**

**index.html**

**LIABILITY**

In the event of industrial disruption or other unforeseen circumstances, NDS is unable to accept responsibility for loss of monies incurred by participants. Participants should make their own arrangements with respect to both personal and travel insurance.

**Information Disclaimer**

The information provided in this document is correct at the time of publishing. Taxi and parking prices should be used as a guide only.