**Your Essential Briefing 2019**

**7 Cities / July to August**

**Program: Canberra – 2 August**

9.30am **Welcome** Eric Thauvette – CEO, Hartly Lifecare & Chair of ACT State Committee

9.45am **Overview: Hot issues and what we need to do about them** David Moody – A/CEO, National Disability Services

10.05am **Working with NDIS pricing** Philippa Angley – Head of Policy, National Disability Services

* Discussing the recent, substantial changes to the NDIS Price Guide and Support Catalogue, and the opportunities and challenges they present

10.35am **Questions**

11.00am Morning tea

11.30am **Embedding Quality and Safeguards** Christine Regan – State Director, NSW & ACT, NDIS Quality & Safeguarding Commission

* How will the rollout of the NDIS Quality & Safeguards commission impact providers?
* Which safeguarding practices and standards does the commission see as priorities for providers?

11.55am  **Using the audit process to drive quality servicedelivery** Penny Redshaw – HDAA Program Leader for NDIS & Janet Davidson Mcgown – Director Assessor Performance, HDAA

* What’s involved in the audit process and how do you prepare for it

12.20pm **Questions**

12.45pm Lunch

1.45pm **Supporting you to prepare for the Royal Commission: NDS’s role** David Moody – A/CEO, National Disability Services

2.00pm **Preparing for the Royal Commission – a legal & insurer perspective**

Alison Choy Flanagan – Partner, Hall & Wilcox

Gail Murray – Senior Account Executive, Disability Provider Service Team, Gallagher & Anthony Black – Senior Risk Consultant, Ansvar Risk

* + - What is a Royal Commission, and how does it work?
    - What to expect (based on other Royal Commission experiences)
    - How you might be able to prepare

2.40pm **Questions**

3.00pm **Wrap up** Rey Reodica – Territory Manager ACT, National Disability Services

3.15pm **Close**

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