**State of the Disability Sector 2020**

# Key Statistics

NDS’s State of the Disability Sector Report 2020, based on responses from 410 disability service providers that took part in our Annual Market Survey, paints a picture of a sector that has persevered through the many challenges of 2020 with commitment and determination. Here are some key findings from the report.

* 42 per cent said they were well supported during recent emergency events.
* 67 per cent reported a profit while 31 per cent will only break-even or make a loss
* Over two thirds of providers are actively growing their organisations
* 69 per cent of providers had to turn away service requests due to lack of capacity
* Over half worry they won’t be able to provide NDIS services at current prices
* Only 20 per cent of providers believe there is sufficient advocacy for the people they support.
* Half of respondents are confident the Quality and Safeguards Framework will improve services
* Only 26 per cent feel the NDIA is working well with service providers
* 69 per cent believe the NDIS policy environment is uncertain