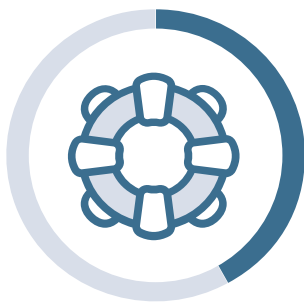


State of the Disability Sector Report 2020

Key Statistics

NDS's State of the Disability Sector Report 2020, based on responses from 410 disability service providers that took part in our Annual Market Survey, paints a picture of a sector that has persevered through the many challenges of 2020 with commitment and determination. Here are some key findings from the report.



42% said they were **well supported** during recent **emergency** events.



67% reported a **profit** while **31%** will **only break-even** or make a loss



Over **two thirds** of providers are **actively growing** their organisations



69% of providers had to **turn away service** requests due to lack of capacity



Over half worry they won't be able to provide NDIS services at **current prices**



Only **20%** of providers believe there is **sufficient advocacy** for the people they support.



Half of respondents are confident the **Quality and Safeguards Framework** will improve services



Only **26%** feel the **NDIA is working well** with service providers



69% believe the **NDIS policy environment is uncertain**