# Slide 1

## CALD Workforce Ready Program

AMES Australia

Gulsoom Jaghuri

# Slide 2

## Issue and Opportunity

### Issue

There are high rates of unemployment among CALD communities in regional Victoria.

### Opportunity

Engage CALD jobseekers to work in the disability sector.

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## The Grant Funding

The grant funding allowed AMES Australia in partnership with Melba Support Services to prepare CALD jobseekers in the Gippsland region to work in the disability sector.

# Slide 4

## The Program

* Co designed a training program with Melba Support Services that will prepare CALD jobseekers to work in disability.
* Identified potential local agencies who could help us deliver the program (NDS Connector).

# Slide 5

## The Program

* Worked with local CALD community leaders to run information sessions about NDIS including workforce needs in the sector.
* Recruited suitable participants in the program and conducted individualised career planning.

# Slide 6

## The Program

Ran training sessions focusing on:

* Pre-employment training
* Online interview skills
* Language for working in disability
* Digital literacy skills
* Developing soft skills

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## The Program

In partnership with Jobs Victoria, supported jobseekers in their job application journey including:

* Lodging of online application
* Securing of licenses and police checks, etc.
* Preparing for the video interview
* Liaison with Melba Services to provide feedback to client & vice versa to progress recruitment process

# Slide 8

## Reflections and Key Learnings

* Establishing links and working in collaboration with local service providers will ensure long term gains of the project.
* Recruitment and selection of participants to the program are important and where suitability and quality are a key criteria in selection.

# Slide 9

## Reflections and Key Learnings

* Recruitment and selection of participants to the program is a crucial success factor.
* Individualised support and working in small groups increase engagement, retention and results.

# Slide 10

## Participant Testimonial

[Screenshot of the video of a participant testimonial excluded]