

## Leading the Way Seminar

Hilton – Sydney • 12 February 2012

# ACKNOWLEDGEMENTS

National Disability Services NSW warmly thanks all of our presenters and chairpersons.

Their time and participation in the NDS Leading the Way Seminar 2012 is greatly appreciated.

National Disability Services would also like to acknowledge that this Seminar and dinner has been fully funded by the Department of Family & Community Services – Ageing, Disability & Home Care.



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Community Services**  
Ageing, Disability & Home Care



## PRESENTER PROFILES

Sunday, 12 February 2012

### **BENNY CALLAGHAN**

CEO, School for Social Entrepreneurs Australia  
**Winning and Keeping New Business**

Benny is passionate about enabling entrepreneurial individuals to develop and reach their potential. He has extensive experience and expertise in action learning and leadership development. Benny has worked for and supported a number of social ventures in Australia, Rwanda, and the Philippines. In particular, he has had a long-standing involvement internationally with Outward Bound. Benny has a Master of Education, and studied Futures and Strategic Foresight. His goal at the School for Social Entrepreneurs is to develop a vibrant culture and society that values and supports individuals pursuing entrepreneurial approaches to creating a better world.

### **LIZ FORSYTH**

Partner Advisory, KPMG

**Concurrent Session: Strategic Leadership**

**Plenary: 10 Things Every NGO Board Must Do Now**

Liz is a senior partner of KPMG's Management Consulting Business, and the Partner-in-Charge of the National Health and Human Services Practice. She is also on the Board of KPMG Australia as well as being on the Board of the Health Sciences faculty at Sydney University.

Liz has extensive experience as an adviser to Government and has worked for more than 13 years as a senior executive in commonwealth and state governments, as well as having direct experience as a service delivery practitioner.

Her driving passion when working is health and social policy reform. KPMG's Health and Human Services practice predominantly focuses on issues related to disadvantage, disability and vulnerability, covering the many and varied aspects of the health, human services and justice portfolios at both state and national levels.

Liz has led a number of significant projects in the disability sector on behalf of KPMG, these including most recently work around how to create and strengthen person centred approaches for people with a disability, their families and carers consistent with the framework proposed to underpin the NDIS.

## Leading the Way Seminar

Hilton – Sydney • 12 February 2012

### **LARA FRIEDMAN**

Individual with disability

#### **Our Lives – As We Live Them**

Lara lived her first 25 years without any disability. In 2007 she had a complex stroke which left her with many physical disabilities, but not with intellectual impairments. Lara was part of the pilot for self-managed funding. This funding has allowed her to experience life without the restrictions that other friends and families from the disability world know well. She sees that there is more to her life than just personal care and really values her freedom and independence. Presenting about the self-managed funding and a person-centred approach is important to Lara.

### **GARY GILL**

Partner, KPMG

#### **Best Practice Against Fraud & Corruption**

### **DOUGIE HERD**

Project Manager Industry Development Fund, National Disability Services

#### **Our Lives – As We Live Them**

### **PATRICK MAHER**

Chief Operating Officer, National Disability Services

#### **Close and Thanks**

### **JIM MOORE**

Director General, Department of Family and Community Services

#### **Your Organisation's Future is Person-Centred**

Jim Moore is a career public servant who has worked for the Australian and New South Wales Governments since 1983. Jim has held the position of Chief Executive in Ageing, Disability and Home Care since May 2009 and was recently appointed Director General, Department of Family and Community Services.

For the six years prior to this, Jim worked in the NSW Department of Ageing, Disability and Home Care as a Deputy Director-General and Executive Director with responsibilities for corporate services and strategic planning.

Jim currently remains the Chief Executive of Ageing, Disability and Home Care, whilst performing the role of the Director-General of the Department of Family and Community Services.



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Community Services  
Ageing, Disability & Home Care



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### **THÉRÈSE REIN**

Founder & CEO, Ingeus Limited

**Keynote Address: Leading Change**

Thérèse Rein is the Founder and Managing Director of Ingeus, an Australian company operating from more than 150 locations across the UK, France, Germany, Sweden, Switzerland, South Korea, Poland, Kingdom of Saudi Arabia, Australia and New Zealand. Ingeus has provided employment services since 1989 and today assists more than a hundred thousand socially and financially excluded people into independence every year through their journey into suitable, sustained employment. Ingeus is now the largest provider of employment services in the UK following the introduction of the Work Programme, and employs more than 1,700 people worldwide. In a number of countries, Ingeus has successfully partnered with purchasing government departments to test the cost effectiveness of individualised case management in assisting long-term unemployed people to (re)enter the workforce in a sustainable way.

Thérèse is at the forefront of Ingeus' efforts to help governments and international bodies better understand and respond to workforce participation challenges.

In October 2011, Ingeus acquired Assure Programs, a business psychology services company providing employee assistance programs and organisational development ([www.assureprograms.com.au](http://www.assureprograms.com.au)) in Australia and New Zealand, to further empower and inspire authentic change in the lives of others. Ingeus is committed to people flourishing and its service delivery is founded in positive psychology, focusing on clients' strengths and abilities rather than their barriers.

Thérèse studied psychology and holds a Bachelor of Arts and Masters Qualifying (Psych) from ANU Canberra. She is a former Director of the National Employment Services Association Board (Australia) and former President of the Australian Society of Rehabilitation Counsellors (Qld).

### **IAN RYDER**

CEO, appiChar

**Strategic IT/Infrastructure**

Ian Ryder is the founder of appiChar, one of the fastest growing technology companies in Australia and the UK. After a 12 year career in the commercial world Ian discovered the not-for-profit sector in 1999 and hasn't looked back!

appiChar have been working with the Salesforce platform since 2010 and have recently released supporter360, the supporter relationship and fundraising system based on the Salesforce platform. Before supporter360 was even finished, organisations with a fundraising income of almost \$500m were signed up to use it.

Beyond the technology side, appiChar have an enviable track-record in customer service and relationship management.

For more information visit their website at <http://www.appichar.com.au>, you can read Ian's blog at <http://appiboss.wordpress.com> or follow him on Twitter at <http://twitter.com/appiboss>.



Family &  
Community Services  
Ageing, Disability & Home Care



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Hilton – Sydney • 12 February 2012

### **MELANIE SCHLAEGAR**

Individual with disability

#### **Our Lives – As We Live Them**

### **TED SMEATON**

Director, Inspiring Communities

#### **Community Connectedness**

Ted has over twenty five years' experience in strength based community building, organisation and policy development. He works in Australia and internationally assisting communities, families and agencies to come up with innovative ways of stimulating community, social renewal and social inclusion.

Ted has coached and mentored staff with the Building Inclusive Community in Auburn project.

He has a Bachelor of Arts Social Science and Master of Management. He is a member of the ABCD Faculty University of North Western Illinois.

### **RICHARD SPENCER**

Director, Social Ventures Australia

#### **Partnerships & Alliances Inside & Beyond the Sector**

Richard has spent many years working at CEO level in the non-profit sector. Most recently he was the CEO of The Benevolent Society from 2004 to 2011. Previous roles have included CEO of Cerebral Palsy Alliance and President and CEO of AFS Intercultural Programs in New York. He also served as Executive Director for UNICEF Australia in the late 80s. Prior to this role he worked as a corporate lawyer for Clayton Utz and as a senior manager with Pioneer International and Rio Tinto.

### **RICHARD TANNER**

Group Executive People, Virgin Airlines

#### **Becoming and Remaining Employers of Choice**

Richard Tanner is the Group Executive for People at Virgin Australia and is responsible for Leadership Development, Succession Planning, Talent Management, Workplace Relations, Remuneration, Recruitment and Staff Travel. Richard is a passionate advocator for Indigenous social issues and has championed Virgin Australia's Indigenous Employment Strategy since its inception in 2009.

### **ROGER WEST**

Director, WestWood Spice

#### **Towards Excellence in Boards**

Roger West is a director and principal consultant of WestWood Spice, a specialist consulting group working with NGOs and government departments to make a difference in the lives of disadvantaged Australians. Roger is the former Commissioner for Community Services in NSW and foundation President of the



Family &  
Community Services  
Ageing, Disability & Home Care



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Hilton – Sydney • 12 February 2012

NSW Guardianship Tribunal. He is also a board member of several non-government community service agencies and is a former CEO of three such agencies. He is an experienced lawyer, human rights advocate, manager and strategist with a passion for improving the quality of community services and the social impacts of laws, policies and practices of public and private organisations. Roger is a thoughtful and insightful advisor and mentor to CEOs, executive teams and boards. He also convenes three CEO sector leadership forums on a regular and ongoing basis.

### **KIM WILLIAMS**

CEO, News Limited

#### **Keynote Address: Leading Change**

Kim Williams heads News Corporation's Australian operations and investments as Chief Executive of News Limited of which he is also the Managing Director.

News Limited is Australia's biggest publisher of newspapers and one of the largest online and magazine publishers. It is the largest company by advertising sales in Australia. The company also has significant interests in subscription television through a 25% ownership of FOXTEL and a 50% interest in FOX Sports.

Mr. Williams was appointed to the role in December 2011 after ten years as Chief Executive of FOXTEL.

Mr. Williams has had a long involvement in the arts and entertainment industry in Australia and internationally and has held various executive positions including as Chief Executive at each of Fox Studios Australia, the Australian Film Commission, Southern Star Entertainment and Musica Viva Australia and as a senior executive at the ABC.

Mr. Williams has held numerous Board positions (with numerous Chairmanships) in commercial and public life over the last 35 years including as foundation Chairman of the Australian Film Finance Corporation which he founded in 1988 and most recently as the Chairman of the Sydney Opera House since 2005.

### **MORRI YOUNG**

Managing Director, Matrix on Board

#### **Critical Financial Management**

Morri Young is a Managing Director at Matrix on Board. Matrix was founded in 1997 to provide infrastructure and management support services to Australian nonprofits. The company now has 68 staff and operates in every Australian state and territory.

Morri comes from a community services' background, and has worked in nongovernment and government agencies for over 25 years. The company's mission is to provide good information to decision-makers and then stand beside them as they implement their aspirations, plans strategies and plans.

This session will examine what is the critical financial information that Boards and CEOs need to have, how to get it, and what to do with it. The intention is to demystify financial management, and arm decision-makers with the confidence to seek out good information.



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