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Expertise	1. Strategic Business Planning
Qualifications	Master of Philosophy (Intellectual History and Political Thought) Bachelor of Arts (Hons 1)



Bio:

Clare Crawford is a Project Manager at Elton Consulting. Clare has a background in social policy analysis and policy development here and in the UK, and a strong understanding of the community services environment from previous work in the non-government sector.

Clare is a specialist in service model review, capacity building and change management in the human services sector, for clients in government and non-government organisations. She has extensive experience working with community based service delivery organisations, particularly those in the HACCC sector. In a former role with the NSW Meals on Wheels Association, Clare designed and implemented a needs analysis and capacity building process to support voluntary Boards and staff of food service providers in southern Sydney. This created stronger understanding of their priorities, support needs, and the factors relevant to successful implementation of new models of care across the region.

Clare's recent work has focused on strategic planning and evaluations within the residential and community based aged care sector. Clients have included UnitingCare Ageing, NSW Health, Aged and Community Services Association of NSW and ACT, HammondCare, and Our Lady of Consolation Aged Care Services. She has conducted evaluations of programs in terms of their efficiency and effectiveness, as well as their social justice objectives, and has assisted organisations to achieve practical improvements in their service delivery and program support systems.

Clare is also an experienced researcher and communications consultant, a trained mediator, and a facilitation expert.