



National Disability Services Ends Policies

STATEMENT OF PURPOSE:

NDS's members are equipped and enabled to develop quality services and life opportunities for Australians with disabilities.

KEY RESULT AREA ONE

NDS's members operate in a public-policy environment which is responsive to the needs of people with disabilities.

Key Performance Indicators

1. Members are satisfied that all reasonable steps are taken to influence disability-specific legislation and policies so that these progressively reflect their concerns and those of their clients/consumers.
2. Members are satisfied that all reasonable steps are taken to influence generic legislation and policies so that these progressively reflect their concerns and those of their clients/consumers.
3. Members are satisfied that all reasonable steps are taken to influence funding levels so that these progressively reflect the needs of people with disabilities.
4. Members are satisfied that NDS's actions and initiatives are supportive of their missions and goals.

KEY RESULT AREA TWO

NDS's members' capacity to operate effectively and efficiently is enhanced.

Key Performance Indicators

1. Members receive relevant and accurate advice in a timely manner.
2. Members receive opportunities to network and exchange information.
3. Members receive appropriate assistance to respond to changes in government policy and the regulatory environment.

KEY RESULT AREA THREE

Members and the people with disabilities to whom they provide services experience benefits from NDS's reputation.

Key Performance Indicators

1. NDS is viewed by government, service providers and Australians with disabilities as the leading authority on services to Australians with disabilities.
2. NDS is recognised by government, Australians with disabilities and service providers as the representative body for providers of progressive services to Australians with disabilities.
3. NDS is recognised by government, service providers and Australians with disabilities as the representative body across the full range of disability services.
4. NDS has a positive profile within the international disability service community.

KEY RESULT AREA FOUR

NDS's members are assisted to meet all relevant government and industry standards for the delivery of disability services.

Key Performance Indicators

1. NDS is regarded by government as a crucial partner in the development and maintenance of national disability service standards in member organisations.
2. NDS is regarded as a key resource in the development and delivery of training programs for staff in disability service organisations.
3. Member organisations are viewed by government, the general public, service providers and Australians with disabilities as quality service providers