

NDS NOTE: VICTORIAN BASE

Name	Susan Fitch
Organisation	Nucleus Consulting Group
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Expertise	Corporate Governance Strategic Business Planning Risk Management Board development Monitoring and accountability
Qualifications	Qualified Social Worker and a member of the Australian Association of Social Workers. Diploma of Business (Accounting) Professional training in Mediation, Innovation and Creative Problem Solving, and Family therapy Training.



Bio:

Susan brings over ten years of successful consulting experience, working mainly with non-government organisations and public sector agencies supporting continuous quality improvement and workforce development. Prior to consulting, Susan worked with the Victorian Department of Human Services in residential services for people with disabilities, was employed as a Project Manager with Action on Disability within Ethnic Communities Inc and held various senior management and social work positions within community health services.

Susan has outstanding research skills and solid experience in working with a wide range of stakeholder groups. She can quickly establish rapport with divergent interests and encourage participation and commitment towards common goals. Susan has authored and co-authored over fifty reports and documents for government and non-government organisations including:

- Consultations for the Review of Disability Legislation, on behalf of the Victorian Government, leading to the new Disability Services Act 2006.
- Cultural Diversity Business Plans for non-government, local government and public sector organisations.
- Disability action plans for local government and public sector organisations (eg Department of Treasury and Finance, Victoria).
- Projects to strengthen the delivery of community services within local areas and within organisations (eg service audits, training and development, strategic planning).