

Name	Susan Tiffin
Organisation	Matrix on Board
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Expertise	Corporate Governance Strategic Business Planning Strategic Human Resources Board development Evaluation Change management
Qualifications	Masters in Professional Ethics Member of St James Ethics Centre



Bio:

Susan Tiffin has a depth of experience in the not for profit, public and and higher education sectors. Susan's consulting work focuses largely on the not-for-profit sector in areas of governance, strategic planning, organisational effectiveness and change.

Her extensive career has involved senior roles in human resource management, equity and organisational development in both public and higher education sectors. Specifically she managed an equity unit for a NSW statutory authority; a strategic planning and organisational development unit within a public service department; and a personnel policy unit within the previous NSW Public Service Board.

From 1991-2003 Susan was the Director Human Resources for the University of Technology Sydney, responsible for industrial relations, organisational development, personnel, policy and environment, health and safety for the University's 2000 staff. She undertook work as the Deputy Vice-Chancellor Administration and ran a major project supporting organisational capability.

In addition, Susan has significant experience in the not-for-profit sector including as the chair of the board of an Australian international student exchange organisation.

For the past 5 years her consultancy has involved a number of governance related projects including:

- **strategic planning** for a variety of organisations covering a broad spectrum from art gallery, children's services and respite care to medical research;

- **board effectiveness** reviews of a community children services organisation, medical support organisation, intercultural learning organisation;
- **governance training** for an indigenous not-for-profit and a gay/lesbian/transgender organisation;
- **structural or organisational review** of a museum and a women's refuge;
- **CEO performance review** for a children's support organisation.

Susan has a BA (Hons) and PhD in history from UNSW and a Masters degree in professional ethics. She is a member of the St James Ethics Centre.