

Name	Chris England
Organisation	Matrix on Board
Contact Details	Ph: 9281 1700
	Email: mailto:goodgovernance@mob.com.au
Expertise	Strategic Business Planning Financial Management Program Implementation Crisis Management
Qualifications	Bachelor of Social Science



Bio:

Chris England is a Senior Project Manager for Matrix on Board (www.mob.com.au). Matrix on Board provides high quality professional services to not-for-profit organisations as they build their capacity and achieve their goals. The company also helps not-for-profit organisations manage their 'back office' systems so that management committees and senior staff can focus on delivering high quality services to their client groups with passion.

Chris is an expert at improving the interface between the governance and operational areas of an organisation. This includes the development of strategic and business plans that incorporate both the board's vision and operational realities; analysis of financials to identify current and potential issues affecting the fulfillment of organizational goals; the implementation of new services or service changes; and hands-on resolution of operational crises following a funding body, board or CEO request for external intervention.

Chris began his career at Accenture, a large management consultancy firm. He then moved into the not-for-profit sector and has 14 years experience managing a diverse range of services and programs. He has managed Disability Employment Services, Australian Disability Enterprises, Job Network/Job Services Australia programs, Small Business Enterprise programs, Mature Worker services, and Youth and Family Services.

Though based in Sydney, he has an excellent knowledge of regional and remote issues as well, having led staff and services across NSW – from Narooma in the South, to Broken Hill in the West and Ballina in the North. Chris has worked in a large variety of operational environments – from site manager at Punchbowl in Sydney through to Executive Manager of 400 staff across NSW.

Support Chris has provided to not-for-profit organisations includes:

- Managing the rollout of 20 new service delivery sites across regional and rural NSW
- Operational review and realignment of an Australian Disability Enterprise
- Strategic plan for a \$60 million turnover service
- Business Plan for a Sydney Museum seeking to significantly increase in size and financial viability

- Development of balanced scorecard reporting to monitor progress in achieving a strategic plan
- Forensic review of paperwork and procedures following staff fraud, and subsequent establishment of a new operational team with robust checks and balances built into new operating procedures
- Managing the registration process, including policy review and documentation gathering, for an organization seeking Registered Community Housing Provider status.